

WARRANTY

Manufacturer's Limited Warranty

RELION (Manufacturer) warrants each RELION branded battery sold by RELION or any of its authorized dealers or distributors worldwide, to be free of defects for a period of 5 years from the date of sale. Within the warranty time frame, subject to the issues listed below, manufacturer will repair or replace the battery and/or parts of the battery if the components in question are defective in materials or workmanship. RELION batteries are designed to replace lead acid batteries and should be used as drop in replacement for lead acid applications.

Not Covered By This Warranty:

Manufacturer is not obligated to warrant the RELiON battery in question if defects are related to damages caused by abuse/neglect, or from the following:

- Damage from shipping, loose terminal bolts or corroded hardware
- Manufacturer codes tampering or removal
- Failure to properly install the battery, in addition to keeping the battery properly charged and maintained
- Breakage from collision, fire or freezing-which includes damage from extreme heat or cold, improper storage, water damage or tampering

Warranty Disclaimer:

Customers should adhere to all RELiON documentation and guidelines. All bolts must be firmly tightened with a torque wrench and NOT by hand to avoid overheating caused by loose connection. Manufacturer will not be responsible for any expenses related to installation/removal, electrical system tests, battery charging, loss of time of other expenses which should be considered incidental damages, including all shipping charges after the first 30 days of warranty.

Non-RELION Warranties:

RELION authorized dealers and distributors may offer an additional warranty to the Manufacturer's Limited Warranty. Manufacturer is not responsible for dealer or distributor created warranties or any claims that may arise from said warranties.

Making a Claim:

For warranty service, please visit www.RELiONbattery.com and complete the Warranty Contact Form. If it is determined that your battery requires further inspection, arrangements will be made to ship it to the RELiON manufacturing site. Please note that the DOT requires all persons shipping batteries to be Hazmat certified. It is recommended that customers find a nearby battery dealer or specialist to ship, or additional charges will be incurred for a freight pickup which can exceed \$100. Proof of purchase is required and should include the original invoice and serial number. Please refer to the RELiON website for a list of dealers and distributors in your area.

The warranty does not cover a battery reaching its normal end of life which may occur prior to the warranty periods stated above. Depending on the application a battery can reach its normal end of life before the end of the Applicable Warranty Period. A battery can deliver only a fixed number of usable amp-hours over its lifetime and is considered to have reached its normal end of life if the application uses up all of these amp-hours, regardless of the time the Battery has been in service. Therefore Manufacturer reserves the rights to deny a warranty claim if it determines the battery to be at its normal end of life, even if the claim is lodged within the Applicable Warranty Period.

If the battery is determined by Manufacturer, in its sole discretion, to be defective for material or workmanship under terms of this limited warranty, it will be replaced or repaired. Manufacturer's acceptance of any items shipped to Manufacturer shall not be deemed an admission that the items so shipped are defective. Any items shipped back to Manufacturer, shall in Manufacturer's sole discretion, become Manufacturer's property.

Warranty Limitations:

To the extent permitted by law, this limited warranty is in lieu of, and manufacturer disclaims and excludes all other warranties, statutory, express or implied, including, without limitation, any warranty of merchantability or fitness for a particular purpose. In so far as such warranties cannot be lawfully disclaimed, manufacturer limits the duration and remedies of such warranties to the duration and remedies of this warranty. Manufacturer's exclusive liability for breach of warranty shall be to replace the battery within the effective warranty period. In no event shall manufacturer be liable for any loss or damages of any other kind, whether direct, incidental, consequential, exemplary, special or otherwise. Nor shall manufacturer be liable for any removal or installation expense, or the loss of time or profits.

Some countries and/or states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, which may vary from country to country and/or state to state. This warranty shall be governed by and interpreted in accordance with the laws of the commonwealth of Pennsylvania without regard to Pennsylvania conflicts of laws rules. The united nations convention on contracts for the international sale of goods signed in Vienna in 1980 shall not apply to this warranty. This warranty is understood to be the exclusive agreement between the parties relating to the subject matter hereof. No employee or representative of manufacturer is authorized to make any warranty in addition to those made in this agreement.

RELION Battery 5 year Warranty:

All warranty considerations are the same as RELiON 5 year warranty.

System must be monitored with recorded data history. Battery monitors are readily available from many manufacturers. Some systems (inverters, controllers and chargers) are capable of storing charge and discharge history as well.

Data should consist of voltage and amperage during charge and discharge.

A history of latest 90 cycles/days must be stored and documented for review.

Battery application, sizing, charge and discharge currents and other related systems must be approved by a RELiON Power Pro.